

**BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION)  
(CBCS-2016 COURSE)**

**B.Sc. (H. & H.A.) Sem - VI :SUMMER- 2022  
SUBJECT : HUMAN RESOURCE MANAGEMENT**

Day : Tuesday  
Date : 28-06-2022

**S-15307-2022**

Time : 02:00 PM-04:30 PM  
Max. Marks : 60

**N.B.:**

- 1) ALL QUESTIONS are compulsory
- 2) Answer to BOTH the sections to be written in the same answer booklet.

**SECTION - I**

Q.1) Explain the following: (Any 6) (1 Marks X 6 = 06)

a)	Job Specification	e)	Recruitment
b)	Discipline	f)	Training
c)	Career planning	g)	Human Resource Management
d)	Promotion	h)	Fringe benefits

Q.2) Attempt ANY TWO of the following (6Marks X 2 = 12)

- a) State the need for performance appraisal. Discuss the limitations.
- b) What is the importance of training? Discuss two methods of training.
- c) What is the role of women grievance committee? Explain its role and functions.

Q.3) Attempt ANY TWO of the following (6 Marks X 2 = 12)

- a) State the policy and procedure for transfers in an organization.
- b) Explain trade unions and give the objectives.
- c) What are the various ways of recruiting employees?

**SECTION - II**

Q.4) Explain the following: (Any 6) (1 Marks X 6 = 06)

a)	Job analysis	e)	Collective Bargaining
b)	Job evaluation	f)	Job description
c)	Induction	g)	Personnel Management
d)	Assessment	h)	Compensation

Q.5) Attempt ANY TWO of the following (6 Marks X 2 = 12)

- a) Define Career planning and what are its benefits.
- b) Describe the process of Human Resource planning.
- c) Define Grievance and give any three common causes of grievance.

Q.6) Attempt ANY TWO of the following (6 Marks X 2 = 12)

- a) Define Human Resource Management. What are the objectives of Human Resource Management?
- b) What are the functional requirements of successful industry relations?
- c) What is job analysis and state its importance.

\*\*\*\*\*