

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018
COURSE)

B.Sc. (H. & H.A.) Sem-VI : WINTER- 2022

SUBJECT : APPLICATION OF COMPUTERS IN HOTELS

Day : Wednesday

Time : 02:00 PM-03:30 PM

Date : 14-12-2022

W-19906-2022

Max. Marks : 30

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.

SECTION - I

Q.1) Attempt Any Six the following

(6 Marks)

- 1 List any four input devices.
- 2 The _____ is long horizontal bar at bottom of the screen.
- 3 Give short cut keys for: a) CUT b) COPY
- 4 How many sheets does a worksheet have by default?
- 5 One can view PPT presentations in Normal, Slide sorter & Slide show. (True / False)
- 6 List any four active browsers.
- 7 List any four search engines.
- 8 P. O. S. softwares.

Q.2) Attempt Any Three of the following:

(12 Marks)

- a) Draw a block diagram of CPU & explain components of diagram.
- b) List features of notepad.
- c) Explain concept of Mail merge.
- d) Give step by step process of inserting i) Graph ii) Picture in PPT.

Q.3) Attempt Any Three of the following:

(12 Marks)

- a) List & explain pre requisites for internet.
- b) Explain the concept of Enterprise Resource Planning.
- c) Write short note on Payroll Management System in Shawman.
- d) Give step by step procedure for bill settlement on POS-Shawman.
- e) Write short note on Importance of customer feedback through Shawman.
