

BACHELOR OF HOTEL MANAGEMENT & CATERING TECHNOLOGY (CBCS-2018 COURSE)

**B.H.M.C.T. Sem-III : WINTER- 2022
SUBJECT : FRONT OFFICE ACCOUNTING**

Day : Tuesday

Time : 02:00 PM-04:30 PM

Date : 6/12/2022

W-19942-2022

Max. Marks : 60

N.B.:

- 1) All questions are COMPULSORY.
- 2) Both the sections to be written in same answer sheet.

SECTION - I

Q.1) Answer the following: (Any 6)

(6 Marks)

- | | |
|-----------------------|-------------------------------|
| 1) Account Transfer | 6) Walk In |
| 2) Correction Voucher | 7) Right of Lien |
| 3) VPO | 8) Formula for ARR |
| 4) Account Allowance | 9) Formula for Rev PAR |
| 5) High Balance | 10) Complimentary Occupancy % |

Q.2) Answer the following: (Any 3)

(12 Marks)

- a) Explain the functions of front office accounting
- b) What are the objectives of credit control?
- c) A hotel has 330 rooms, out of which 26 rooms are used for operational purpose and 4 rooms are used by department managers On a particular day 240 rooms are occupied by guest calculate room occupancy %
- d) Give the formula for the following:
 - i) Room occupancy %
 - ii) Bed occupancy %
 - iii) Double Occupancy %
 - iv) Average occupancy %

Q.3) Answer the following: (Any 3)

(12 Marks)

- a) Explain front office accounting cycle.
- b) Explain credit control measures during occupancy.
- c) A hotel has 320 letable rooms On a particular day 240 rooms are occupied by 300 guests Calculate the double occupancy rate
- d) Write a short note on:
 - i) City ledger
 - ii) Resident account

SECTION - II

Q.4) Answer the following: (Any 6)

(6 Marks)

- | | |
|-------------------------|-----------------------|
| 1) Night Audit | 6) Travel agent rate |
| 2) Sales summary report | 7) Cost based pricing |
| 3) Z card | 8) Noshow |
| 4) Understay | 9) Forecasting |
| 5) ROI | 10) Overstay |

Q.5) Answer the following: (Any 3)

(12 Marks)

- a) Give the procedure to reconcile outlet sales summaries.
- b) Differentiate between Rule of thumb approach and Market condition approach.
- c) Elaborate on records required for forecasting.
- d) Explain various types of forecast.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Explain the role of Night Auditor.
- b) What are the factors considered in Hubbart's formula when fixing room rate.
- c) Explain Benefits of Forecasting.
- d) Explain the procedure of preparing daily transcript.



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