BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)

B.Sc. (H. & H.A.) Sem-VI :SUMMER : 2023 SUBJECT : HUMAN RESOURCE MANAGEMENT

Day: Wednesday Time: 02:00 PM-04:30 PM

Date: 24-05-2023 S-19909-2023 Max. Marks: 60

N.B.:

1) ALL QUESTIONS are compulsory.

2) Answer to BOTH the sections to be written in the same answer booklet.

SECTION - I

Q.1) Define the following: (Any 6)

(1 Marks X 6 = 06)

a) Selection

e) Recruitment

b) Training

f) Assessment

c) Cost to Company

g) Trade Unions

d) Job Description

h) Transfers

Q.2) Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) What are the various sources of recruiting employees?
- b) State the policy and procedure for transfers in an organization.
- c) What is the importance of training? Discuss any two methods of training.
- d) What are the objectives of Job Evaluation?
- Q.3) Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) State the aim and objectives of discipline.
- b) What are the functional requirements of successful industry relations?
- c) Explain Trade unions and give the objectives.
- d) Elaborate on the Need for HR Planning.

SECTION - II

Q.4) Define the following: (Any 6)

(1 Marks X 6 = 06)

a) Induction

e) Discipline

b) Merit Rating

- f) Orientation
- c) Human Resource Management
- g) Personnel Management

d) Grievance

h) Career Planning

Q.5) Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) Define Human Resource Management. What are the objectives of HRM?
- b) Define Career Planning. What are its benefits?
- c) What is the purpose of promotion? Draft a policy for promotion.
- d) List down various methods of Job Evaluation.

Q.6) Attempt ANY THREE of the following

(4 Marks X 3 = 12)

- a) Why is staffing considered to be an important function of management? State its objectives.
- b) State the benefits of career development to employees, management and organization.
- c) Describe the steps in recruitment and selection process.
- d) Write short note on
 - i. Employee orientation
 - ii. Job description
