

BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE)

**B.Sc. (H. & H.A.) Sem-V :SUMMER : 2023
SUBJECT : ACCOMMODATION OPERATIONS**

Day : Tuesday

Time : 10:00 AM-12:30 PM

Date : 30-05-2023

S-19886-2023

Max. Marks : 60

N.B.:

- 1) All questions are COMPULSORY
- 2) Figures to the right indicate full marks.
- 3) Both the sections should be written in the same answer sheet

SECTION - I

Q.1) Answer the following: (Any 6) (6 Marks)

- | | |
|-----------------------------|---------------------|
| 1) Hue | 6) Tertiary colours |
| 2) Major renovations | 7) Lumen |
| 3) Analogous Colour schemes | 8) CFL |
| 4) Structural design | 9) Moment of truth |
| 5) Remodeling | 10) Track Lighting |

Q.2) Answer the following: (Any 3) (12 Marks)

- a) Explain different types of colour schemes.
- b) Give the reasons for the renovation in hotels.
- c) Give the significance of texture and pattern in interior design.
- d) What are the types of wallpapers?

Q.3) Answer the following: (Any 3) (12 Marks)

- a) Explain properties of colour.
- b) Explain the following lighting:
 - i) Valance Lighting
 - ii) Cornice Lighting
 - iii) Cove Lighting
 - iv) Sky Light
- c) Explain the components of Total quality management in Inn keeping.
- d) Elaborate on Types of Draperies, Curtains and Headings.

SECTION - II

Q.4) Answer the following: (Any 6) (6 Marks)

- | | |
|--------------------------|----------------------|
| 1) Thermoplastic Floors | 6) Dovetail |
| 2) Awning Window | 7) Shoji Screens |
| 3) Bow Window | 8) Cork Tiles |
| 4) Needle Punched carpet | 9) Axminster carpet |
| 5) Tier Curtains | 10) Valence Curtains |

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Q.5) Answer the following: (Any 3)

(12 Marks)

- a) Explain the role of front office in marketing.
- b) Explain the following locking systems
 - i) Biometric locking system
 - ii) Keypad locks
 - iii) Wi-Fi or Bluetooth locks
 - iv) RFID locks
- c) Explain the importance of hospitality.
- d) Elaborate on soft floor coverings.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Elaborate on various hard floor finishes.
- b) Explain the following exterior window treatments
 - i) Awnings
 - ii) Blinds
 - iii) Shutters
 - iv) Shades
- c) Write a short note on upselling rooms.
- d) What are the considerations to be borne in mind when selecting furniture?

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