## BACHELOR OF SCIENCE (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS-2018 COURSE) B.Sc. (H. & H.A.) Sem-V: WINTER: 2023 SUBJECT: ACCOMMODATION OPERATIONS

Day: Tuesday Time: 10:00 AM-12:30 PM

Date: 21-11-2023 W-19886-2023 Max. Marks: 60

N.B.:

1) All questions are COMPULSORY

- 2) Figures to the right indicate full marks.
- 3) Both the sections should be written in the same answer sheet

## **SECTION - I**

Q.1) Answer the following: (Any 6)

(6 Marks)

- 1) Major renovations
- 1) Wayor Tonovacio
- 2) POS3) MICE
- 4) Structural design
- 5) Sky Light

- 6) USP
- 7) Radial Balance
- 8) Cove Lighting
- 9) ELS.
- 10) Lumen

Q.2) Answer the following: (Any 3)

(12 Marks)

- a) Explain principles of design.
- b) Give the classification of balance in interior design.
- c) Explain different types of colour schemes,
- d) Give the reasons for the renovation in hotels.

Q.3) Answer the following: (Any 3)

(12 Marks)

- a) Elaborate on day light and architectural lighting.
- b) Explain the following
  - i) Remodeling
  - ii) Restoration
- c) Draw and explain Prangs colour wheel.
- d) Explain the components of Total quality management in Inn keeping

## **SECTION - II**

Q.4) Answer the following: (Any 6)

(6 Marks)

- 1) Axminster carpet
- 2) Awning Window
- 3) Hospitality
- 4) Dovetail
- 5) Tier Curtains

- 6) Needle Punched carpet
- 7) Valence Curtains
- 8) Cork Tiles
- 9) Bow Window
- 10) Thermoplastic Floors

PTO

Q.5) Answer the following: (Any 3)

(12 Marks)

- a) What are the types of wallpapers?
- b) Elaborate on Types of Draperies, Curtains and Headings.
- c) Explain the importance of hospitality.
- d) Explain the role of front office in marketing.

Q.6) Answer the following: (Any 3)

(12 Marks)

- a) Explain various types of windows.
- b) Elaborate on various types of smart locks.
- c) Write a short note on upselling rooms.
- d) What points to be kept in mind while selecting furniture?