

Bharati Vidyapeeth (Deemed to be University), Pune
Faculty of Management Studies
Board of Studies in Hotel Management

Bachelor of Science (Hospitality and Hotel Administration)
B.Sc. (H&HA): 2018 CBCS Program
Program Outcomes (POs)

Program Outcome Code	Program Outcome Statement <i>Our graduates</i>
PO 1	Understand the basic principles and concepts of hospitality management and catering technology relevant to professional practice.
PO 2	Apply the basic principles and concepts of hospitality management and catering technology while providing professional service.
PO 3	Analyze and solve problems using appropriate management tools and techniques.
PO 4	Are familiar with the challenges and opportunities in the hospitality industry.
PO 5	Possess essential professional attitude, etiquettes and competencies towards customer service.
PO 6	Have entrepreneurial initiative in the field of hospitality and its allied sectors.
PO 7	Communicate effectively with customers, associates and allied service providers.
PO 8	Are acquainted with newer trends and technologies in the hospitality industry.
PO 9	Are aware of environmental issues and are willing to participate in conservational and sustainability practices.
PO 10	Self-assess the need for and engage in lifelong learning in the field of hospitality.
PO 11	Possess a spectrum of technical, social, conceptual and leadership skills required in the hospitality industry.
PO 12	Specialize in one of the core operational areas of the hospitality industry.
PO 13	Take a holistic approach in personal and professional life.
